

The Major Case Unit (MCU) is staffed with highly experienced Senior Field Adjusters assigned to investigate and handle the most complex, visible, and/or unusual claims within the company. The MCU led by CEO and mentor Jerry Provencher will manage large and complex losses nationwide.

Our MCU professionals routinely handle claims in litigation and partner closely with retained defense counsel to strategize and guide assignments through resolution.

Each Client is assigned an Account Manager to ensure compliance with specific protocols.

Major Case Unit Expertise

- Our MCU professionals are highly skilled employees nationally located.
- Our most experienced claim professionals bring crucial, tactical insight to every investigation, claim, and litigation to ensure client interests are properly protected from FNOL through resolution.
- Our collaboration with highly qualified experts and consultants is designed to achieve the development of a precise analysis of claim facts.
- We believe in giving individualized, focused attention to the most difficult claims in our care.
- MCU professionals personally attend most key meetings, inspections, depositions, mediations, and trials.

Send your next claim to

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Winning Your Business One Claim at a Time!

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